

The List Q & A

Why do I have to pay to get on The List?

A small fee is required to join *The List* to confirm the interest the member has in purchasing PSLs and season tickets when availability allows. It also acts as an initial deposit towards the final purchase.

What if I don't pay the maintenance fee?

Failure to pay the fee by the due date will result in removal from *The List* and loss of all monies applied to the account. The maintenance fee will typically be billed in September.

For what reasons could I be removed from The List?

You can be removed from *The List* for the following reasons:

- Accepting a seating offer.
- Written request from the owner to be removed.
- Failure to pay the annual maintenance fee.
- Failure to maintain correct address information.
- Inappropriate conduct at stadium events.
- Failure to observe the terms and conditions outlined in *The List* Agreement.

If you are removed for any of these reasons, all funds paid toward the account will be forfeited.

What do I get for being on The List?

Ultimately you will receive the opportunity to purchase PSLs and Season Tickets from the Ravens, but additional benefits include:

- An assigned position on *The List* updated annually.
- 10% Ravens Team Store discount on gameday and online at shop.baltimoreravens.com.
- Inclusion in an exclusive annual drawing for one pair of complimentary season tickets (does not include PSLs).
- Opportunity to enter an exclusive lottery to attend training camp practices.
- Receive the annual Ravens Yearbook and weekly BaltimoreRavens.com Ravens Call E-Newsletters.
- Ticket availability notifications, including preseason/postseason ticket offers when applicable.
- Options to purchase tickets for non-Ravens events at M&T Bank Stadium when available.

Why is The List closed?

The List is closed so that members feel that they have a realistic chance to obtain PSLs within a reasonable amount of time, while also creating a greater ownership value for those members.

Can I transfer my position on The List to someone else?

You are the owner of your position on *The List* and that position can be transferred to another person. A transfer form is required. Private transfers require a flat \$25 fee. Transfers via the [Official Baltimore Ravens PSL & Wait List Marketplace](#) (powered by STR) require a small percentage fee of the overall transaction price from both the seller and buyer (minimum \$100).

All transfers must be approved by the Ravens and the transfer fee is not applied towards the eventual purchase of PSLs.

Will I know my position on The List?

Upon acceptance to *The List*, members will be provided a number corresponding to their position on *The List*. Each year members of *The List* will be notified of any change in position once the maintenance fee renewal process has been completed.

What is the payment schedule for members of The List?

- *The List* Deposit: At time of registration
- Annual Maintenance Fee: Due in October
- Season Tickets: Payment in full at time of PSL purchase
- 50% of PSL: Due in October (includes all deposits)
- Remaining PSL Balance: Due in January

Can I make specific seating requests?

Due to limitations in available inventory, specific seating requests are not allowed. However, upon selection we hope to offer three different seating options from which to choose from.

When will I be contacted regarding seats?

Selected members will be contacted between late June and early August; once available inventory has been identified. A sales representative will call to provide you with available seating options.

What if I don't want to seats being offered?

Seating options may be deferred once. If you do not accept the seating options presented with the first offer you may decline and remain on *The List* until another seating offer is made. When a second offer is made, you must purchase PSLs or otherwise will be dropped from *The List* of moved to the end.

What if I buy seats from another source?

If you buy PSLs from another source, you may choose to stay on *The List* or be removed. If removed, the monies paid will be forfeited. Monies applied to *The List* may not be applied to a purchase from another source.

When I am selected, can I purchase more or less seats than I originally selected?

You may purchase a lesser number of seats upon selection, but not more. However, during the maintenance fee renewal period, you may increase the number of seats that you made on your original order up to the maximum of 5 by paying the \$50 per seat fee. Once you have used your position to purchase any number of PSLs, that position has been exhausted.

How do I change my account information?

Changes to your address along with other account information must be submitted in writing via mail or by faxing the request into the Ravens ticket office. Please include your name and account number. Your email and phone number can also be updated via the My Ravens Ticket Account function by logging in at the bottom of BaltimoreRavens.com with your account number and

PIN/Password. Mail: Baltimore Ravens, Attn. Address Change, 1101 Russell Street, Baltimore, MD, 21230. Fax: (410) 468-1340.

Can I change the name on my account?

Name changes can only be made by transfer which requires the submission of an official transfer form.

How many account holders will be provided seats each year?

Offers are dependent upon the number of seats that become available at the end of the renewal process. Seating inventory comes from current PSL Owners who do not renew their season tickets. There is no guarantee on the amount of time it may take to receive a seating offer.

Should I join The List if I already own PSLs and want to change my seats?

Yes, you can join *The List* to try to change your seats, however it would be your responsibility to sell your current PSL locations.

Will the Ravens buy back my PSLs if I get new seats?

No, the Ravens do not buy back PSLs. Since you hold the ownership rights it is your responsibility to sell your current PSLs.

What if I want to sit with another member of The List?

If the total number of seats is 6 or less, you should submit one application in one name until seats are offered. At that point you can put seats in various names.